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Serial No. 09/850,183

Application of: Mark A. Kampe

Filed: May 7, 2001

Art Unit: 2123

Examiner: Proctor, Jason Scott

Attorney Docket No. P5090

For: MEANS FOR INCORPORATING SOFTWARE INTO AVAILABILITY MODELS

Confirmation No.: 9753

Customer No.: **32658**

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1. Amendment in response to the Office Action dated September 9, 2004

on November 10, 2004  
Date

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Joan C. Schubert  
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Client Reference No. 80168.0106.001

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Client Matter No. 80168.0106.001  
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**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

<b>Serial No. 09/850,183</b> <b>Application of: Mark A. Kampe</b> <b>Filed: May 7, 2001</b> <b>Art Unit: 2123</b> <b>Examiner: Proctor, Jason Scott</b> <b>Attorney Docket No. P5090</b> <b>For: MEANS FOR INCORPORATING SOFTWARE INTO AVAILABILITY MODELS</b>	<b>Confirmation No.: 9753</b> <b>Customer No.: 32658</b>
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**AMENDMENT**

**MAIL STOP AMENDMENT**  
**Commissioner for Patents**  
**P.O. Box 1450**  
**Alexandria, VA 22313-1450**

**Sir:**

In response to the office communication mailed September 9, 2004, please amend the above-identified application as follows:

**Amendments to the Specification** begin on page 2 of this paper.

**Amendments to the Claims** are reflected in the listing of claims which begins on page 8 of this paper.

**Remarks/Arguments** begin on page 13 of this paper.